

**AMERICAN METAL TREATING, INC**

Company: \_\_\_\_\_ Name: \_\_\_\_\_

Date: \_\_\_\_\_ Please return via fax to AMT Quality Manager at 336-889-7950  
 Or email to [customerservice@americanmetaltreatinginc.com](mailto:customerservice@americanmetaltreatinginc.com) ATTN. Quality Manager

	Very Satisfied 6	Satisfied 5	Somewhat Satisfied 4	Somewhat Dissatisfied 3	Dissatisfied 2	Very Dissatisfied 1
How satisfied are you with our quote response time?						
How satisfied are you with responses to technical questions?						
How satisfied are you with the quality of the product AMT processed for your company?						
How satisfied are you with the overall service provided by AMT?						
How satisfied are you with the turnaround/ delivery of orders?						
If you have had any quality issues, how satisfied are you with the way they were handled?						

Do you have any suggestions to improve the services of American Metal Treating?

\_\_\_\_\_

\_\_\_\_\_

Is there anything about our company or services that have disappointed you? If so, please explain.

\_\_\_\_\_

\_\_\_\_\_

Is there anything that we have done that exceeded your expectations in any way? If so, please explain.

\_\_\_\_\_

\_\_\_\_\_

Would you recommend the services of American Metal Treating to others? \_\_\_\_ Yes \_\_\_\_ No  
 If not, why?

\_\_\_\_\_

\_\_\_\_\_